

## PERFORMANCE AGREEMENT

#### BUSHBUCKRIDGE LOCAL MUNICIPALITY

Represented by

C J LISA

[HEREINAFTER REFERRED TO AS THE MUNICIPAL MANGER / ACCOUNTING OFFICER]

AND

#### E. MASHAVA

(HEREINAFTER REFFERED TO AS THE **DIRECTOR TECHNICAL SERVICES**(FOR THE PERIOD 01 JULY 2015 – 30 JUNE 2016)

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#### 1. **JOB DETAILS**

Technical Director Number	S-009981
Location	Bushbuckridge Local Municipality
Occupational Classification	Executive
Designation	Director Technical

#### 2. COMMENCE AND DURATION

The performance agreement shall commence on [01 July 2015], and remain in force until [30 June 2016], or the termination of the employment contract for any reason, whichever comes first.

The parties will review the provisions of this agreement at any time during its operation.

The parties will conclude a new performance agreement that replaces the previous at least once a year by not later than the 31st July of the succeeding financial year.

#### 3. **JOB PURPOSE**

The *Director Technical* shall strive to progressively provide sustainable Local Government for a better living environment for all in Bushbuckridge Local Municipality.

#### 4. **JOB FUNCTIONS**

The **Director Technical** shall be directly responsible to the **Municipal Manager** for the Municipality's performance operations, the realisation of the Performance Agreement and specifically, for regular evaluation and implementation of the Municipality's strategic plan. This task includes but limited to the following:

- 4.1 To ensure sound and effective Municipality
- 4.2 To ensure effective technical services management and management services delivery perspective of the Municipality;
- 4.3 Provide support to the Municipal Manager with regards to infrastructure and service delivery KPA;
- 4.4 To ensure proper, efficient and effective financial administrative, orderly and disciplined administration; and
- 4.5 To monitor the proper utilisation and expenditure of MIG and other grants allocated to BLM

#### 5. REPORTING REQUIREMENTS/LINES AND ASSESSMENT LINES

The *Director Technical* shall report to the Municipal Manager on all parts of this agreement.

- 5.1 Timeously alert the Administrator and the Municipal Council of any emerging factors that could preclude the achievement of any performance agreement undertakings, including the contingency measures that the **Director Technical Services**, *proposes* to take to ensure the impact of such deviation from the original agreement is minimised.
- 5.2 Facilitate and maintain appropriate internal controls and reporting systems in order to meet performance expectations.
- 5.3 Discuss and thereafter document for the record and future use any revision of targets as necessary as well as progress made towards the achievement of Performance Agreement measures.
- 5.4 Ensure that accurate and timeous information is submitted.

#### In turn, the Municipal Manager shall:

- 5.5 Create an enabling environment to facilitate effective performance by the **Director Technical** Services.
- 5.6 Provide access to skills development and capacity building opportunities.
- 5.7 Work collaboratively to solve problems and generate solutions to common problems within the Municipality that may be impacting on the performance of the **Director Technical Services**.

#### 6. PERFORMANCE MANAGEMENT SYSTEM

The *Director Technical agrees* to participate in the *[Performance Management System]* that the Municipal Manager on behalf of the municipality adopts or introduces for the organisation.

The *Director Technical* accepts that the purpose of the *[Performance Management System]* will be to provide a comprehensive system with specific performance standards to assist him to perform to the standards required.

The *Municipal Manager* will consult the *Director Technical Services about* the specific performance standards that will be included in the *[Performance Management System]* as applicable to the *Director Technical* Services.

The **Director Technical** Services agrees to participate in the Performance Management System, Development, Adherence, Commitment and Implementation that the municipality adopts.

- 6.1 The *Director Technical Services undertakes* to actively focus towards the promotion and implementation of the Key Performance Areas *(KPA's)*.
- 6.2 Special projects that demonstrate outstanding performance by the *Director*\*\*Technical Services.\*
- 6.2.1 Special developmental projects with capacity and skills development impact
- 6.2.2 Extra financial resources to supplement the adopted budget for the criteria upon which the performance of the *Director Technical* Services shall be assessed shall consist of two components, both of which shall be contained in the performance agreement.
- 6.2.3 The *Director Technical Services* must be assessed against both components, with a weighting of *80:20* allocated to the Key Performance Areas *(KPA's)* and the Core Managerial Competencies *(CMC's)* respectively. Each area of assessment will be weighted and will contribute a specific part to the total score. *KPA's* covering the main areas of work will account for *[80%]* and CMC's will account for *[20%]* of the final assessment.

6.2.4 The **Director Technical assessment** will be based on his performance in terms of the outputs/outcomes (performance indicators) identified as per the performance plan/ SDBIP 2015/16 which are linked to the **KPA's**, which constitute **80%** of the overall assessment result as per the weightings reflected agreed to between the **Municipal Manager** and **Director Technical Services**.

Number	Key Performance Area	Weight
6.2.4.1	Water	20%
6.2.4.2	Housing	10%
6.2.4.3	Sanitation	20%
6.2.4.4	Electricity and Mechanical	15%
6.2.4.5	Roads and Bridges	35%
TOTAL		100%

# 6.2.5 The *CMC's* will make up the other *20%* of the *Director Technical Services* assessment score.

NUMBER	CORE MANAGERIAL COMPETENCIES	WEIGHT
6.2.5.1	Strategic Capability	5%
6.2.5.2	Programme and Project Management	25 %
6.2.5.3	Financial Management	10%
6.2.5.4	Change Management	2%
6.2.5.5	Knowledge Management	3%
6.2.5.6	Service Delivery Innovation	15%
6.2.5.7	Problem Solving and Analytical Thinking	5%
6.2.5.8	People and Diversity Management	3%
6.2.5.9	Client Orientation and Customer focus	5%
6.2.5.10	Communication	5%
6.2.5.11	Accountability and Ethical Conduct	2%
6.2.5.12	Policy Conceptualisation and Implementation	3%
6.2.5.13	Media Skills	2%
6.2.5.14	Advanced Negotiation Skills	2%
6.2.5.15	Advanced Influencing Skills	3%
6.2.5.16	Partnership and Stakeholder Relations	5%
6.2.5.17	Supply Chain Management	10%
	TOTAL	100

#### 7. EVALUATION PERFORMANCE

#### The performance plan sets out-

- 7.1 The standards and procedures for evaluating the *Director Technical Services* performance; and
- 7.2 The intervals for the evaluation of the *Director Technical Services* performance.

Despite the establishment of agreed intervals for evaluation, the Municipal Manager may in addition review the *Director Technical Services* performance at any stage while the contract of employment remains in force.

Personal growth and development needs identified during any performance review discussion must be documented in a personal development plan as well as the actions agreed to and implementation must take place within set time frames.

The *Director Technical Services* performance will be measured in terms of contributions to the goals and strategies set out in the municipalities IDP.

#### The annual performance appraisal will involve:

- 7.3 Assessment of the achievement on results as outlined in the performance plan:
- 7.3.1 Each *KPA* should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad-hoc tasks that had to be performed under the *KPA*.
- 7.3.2 An indicative rating on the five-point scale should be provided for each *KPA*.
- 7.3.3 The applicable assessment rating calculator must then be used to add the scores and calculate a final *KPA* score.

#### 7.3.4 Assessment of the CMC's

7.3.4.1 Each *CMC* should be assessed according to the extent to which the specified standards have been met.

- 7.3.4.2 An indicative rating of the five-point scale should be provided for each *CMC*.
- 7.3.4.3 This rating should be multiplied by the weighting given to each *CMC* during the contracting process, to provide a score.
- 7.3.4.4 The applicable assessment rating calculator must then be used to add the scores and calculate a final *CMC* score.

#### 7.3.5 Overall rating

- 7.3.5.1 An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal
- 7.3.5.2 The assessment of the performance of the *Director Technical Services* will be based on the following rating scale for *KPA's* and Core Managerial Competencies:

#### 7.3.6 Rating scales

Level	Terminology	Description	Rating 1. 2. 3. 4. 5.
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the Performance Compact and maintained this in all areas of responsibility throughout the year.	
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year	
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the Performance Compact.	
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the Performance Compact.	
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	

- 7.3.6.1 For purpose of evaluating the performance of the *Director Technical* Services an evaluation panel constituted by the following persons will be established-
- 7.3.6.1.1 Municipal Manager/ Administrator
- 7.3.6.1.2 Chairperson of the performance/audit committee
- 7.3.6.1.3 Ward committee member (on rotational basis), where applicable;
- 7.3.6.1.4 Member of the mayoral committee; and
- 7.3.6.1.5 Executive Mayor and/
- 7.3.6.1.6 Municipal manager from another municipality.

#### 8. MANAGEMENT OF EVALUATION ON OUTCOMES

- 8.1 The evaluation of the *Director Technical Services* performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 8.2 A performance bonus of between **5% 14%** will be paid to the **Director Technical, Services in** recognition of outstanding performance and in relation to the BLM PMS Policy.
- 8.3 The *Director Technical Services, will* be eligible for progression to the next higher remuneration level, within the relevant remuneration band after completion of at least twelve months service at the current remuneration package on the beginning of the new financial year, subject to a fully effective assessment.
- 8.4 In the case of unacceptable performance, after monthly assessment, the Municipal Manager / Accounting officer shall-
- 8.4.1 provide systematic remedial or developmental support to assist the *Director*\*Technical Services\*\* to improve his performance; and after appropriate performance counselling and having provided the necessary/guidance and/or

support and reasonable time for improvement in performance, the Administrator may consider steps to terminate the contract of employment of the *Director Technical Services* on the grounds of unfitness or incapacity to carry out his duties.

## 9. **DEVELOPMENTAL REQUIREMENTS**

Competency Gaps Identified (Skills, Knowledge, Attributes)	Which Learning And/or Development Opportunities Are Required To Address The Gap?	What Kind Of Action And/or Support Is Required To Address The Gap?	By When Should The Gap Be Addressed?	How Will You Demonstrate That The Competency Gap Is Closed?
Contract Administration	GCC 2010 FIDIC	Time and finances	March 2016 April 2016	Improved project manager

#### 10. PERFORMANCE REVIEWS AND APPRAISAL RECORDS

The **Director Technical Services** will be required to submit performance progress reports as per the SDBIP before or on the  $7^{th}$  day of the month after the end of the quarter.

Progress review, feedback sessions as well as annual evaluation session shall take place on the following dates.

Review Cycle	Review Date	
Performance Review 1	September 2015	
Performance Review 2 (Assessment)	December 2015	
Performance Review 3	March 2016	
Performance Review 4 (Assessment)	June 2016	

#### 11. MANAGEMENT OF PERFORMANCE OUTCOMES

Superior performance and poor performance will be dealt in accordance with the Performance Management Policy / Framework.

#### 12. DISPUTE RESOLUTION

The *Director Technical Services* and the Administrator are encouraged to first try and resolve any dispute failing which the matter should be taken to the *Executive Mayor* or any other person appointed by the executive Mayor before the prescribed dispute resolution procedures are initiated.

#### 13. AMENDMENT TO AGREEMENT

Amendments to the agreement should be in writing and can only be effected after discussion and agreement by both parties.

#### 14. SIGNATURES OF PARTIES TO THE AGREEMENT

The contents of this agreement have been duly discussed and agreed to with the *Director Technical* Services concerned.

## 15. SIGNING

[Emmanuel Mashava] [Director Technical Services]
Signature
Date
Witness
And
[C J Lisa] [Municipal Manager / Accounting Officer] Signature
Date
Witness