FINANCIAL YEAR 2013/2014



BLM SDBIP 2013/2014

This Municipal SDBIP was produced from the Office of the Municipal Manager in terms of section 53 of MFMA. It reflects all performance related activities in accordance with the requirements of the Local Government: Municipal Systems Act, 2000(Act No. 32 of 2000) and MFMA for the period 1 July 2013 to 30 June 2014. Information contained in this publication was provided by the various departments.

Every effort was made to ensure that facts are correct.

Table of Contents

Т	able (of Contents	2
KEY	PERF	ORMANCE AREAS	3
1.	MU	NICIPAL INSTITUTIONAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	4
1.1		COMMUNITY SERVICES	4
1.2		SDBIP COMMUNITY SERVICES	17
1.3		PERFORMANCE PLAN CORPORATE SERVICES	25
1.4		SDBIP CORPORATE SERVICES	40
2.	LED		44
2.1		EDPE PERFORMANCE PLAN	44
2.2		SDBIP EDPE	58
3.	INF	RASTRUCTURE DEVELOPMENT AND BASIC SERVICES DELIVERY	61
3.1		ROADS AND STORM-WATER	61
3.2		PERFORMANCE PLAN WATER Services	68
4.	MU	NICIPAL FINANCIAL VIABILITY AND MANAGEMENT	83
4.1.	1	PERFORMANCE PLAN Finance	83
4.1.	2	SDBIP FINANCE	94
4.1.	3	PERFORMANCE PLAN Internal Audit	97
4.1.	4	SDBIP Internal Audit	. 100
5.	GOO	DD GOVERNANCE AND PUBLIC PARTICIPATIONd	. 101
5.1		Municipal manager/ administrator	. 101
5.2		SDBIP MUNICIPAL MANAGER	. 108
5.3		Conclusion	. 110
5.4		RECOMMENDATION FROM THE ACCOUNTING OFFICER	. 110

KEY PERFORMANCE AREAS

The following key performance Areas (KPA's) as outlined in the local Government: Municipal Planning and Performance Management Regulations inform the strategic objectives listed in the table below.

Number	Key Performance Area		Weight	
4.1	INFRASTRUCTURE DEVELOPMENT AND BASIC SERVICES DELIVERY	WATER SERVICES AND MUNICIPAL WORKS	25%	
4.2	MUNICIPAL INSTITUTIONAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT	COMMUNITY SERVICES AND CORPORATE SERVICES	15%	
4.3	LOCAL ECONOMIC DEVELOPMENT (LED)	EDPE	20%	
4.4	MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT.	INTERNAL AUDIT AND FINANCE	25%	Γ
4.5	GOOD GOVERNANCE AND PUBLIC PARTICIPATION		15%	
	TOTAL	1	100%	T

1. MUNICIPAL INSTITUTIONAL TRANSFORMATION AND ORGANISATIONAL DEVELOPMENT

1.1 COMMUNITY SERVICES

КРА	Weig ht	Objective	КРІ	Measure	Baseline	Annual	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl	Responsi ble
	nı			ment		Target	Projected	Projected	Projec ted	Projecte d	er	Die
Sports Arts Culture Heritage	7%	To encourage participatio n in sports and recreation	To implement 6 programs by July 2014	Number of programme	2 Sports and culture programs done in 2012/2013	6 Programmes Youth & elderly people must at least participate in volley ball, net ball & basket ball and Lawn tennis tournament.	1 programme	2 Programme	2 progra mme	1 program me	Comm unity partici pation	Director and CLOs



КРА	Weig	Objective KPI	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl	Responsi	
	ht					Target	Projected	Projected	Projec ted	Projecte d	er	ble
Interfaith prayer rally		Promote the unity of interfaith prayer rally	Number of events for denominations participate in prayer by March 2014	Availability of Reports	Programme not implemente d in 2012/13 due to financial constraints	100 denomination s to participate on inter faith prayer	-	-	-	Interfaith prayer once off		Director and CLOs
Security services		To ensure that all the municipal buildings are under guard for 24 hours to reduce theft & loss of property.	Number of security services providers to be appointed by September 2013 and number of quarterly to be submitted	Availability of security services and Number of reports on security services	Contracts for 5 security service providers have expired	Appoint 7 security service provider and submit 4 reports	Appointment of Security service Providers	1 Reports on security services	1 Reports on security services	2 Reports on security services	SCM	Director

КРА	Weig ht	Objective	КРІ	Measure ment	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quart er 3 Projec	Quarter 4 Projecte	Enabl er	Responsi ble
Commun ity Disaster Manage ment & Indigent Services		To save the lives of our community through effective coordinatio n	Number awareness campaigns By June 2014. Number of forum meeting by June 2014	Community supported during disaster and 6 awareness conducted	5 Awareness campaigns conducted	Implementati on of 6 awareness campaigns. Conducting of four forum meetings.	2 Awareness campaigns. One forum meeting.	2 Awareness campaigns. One forum meeting.	ted 1 Awaren ess campaig n. One forum	d 1 Awarenes s campaign. One forum meeting.	Council suppor t	Director and Disaster Manager
Youth Affairs		To improve the social, economic and educational capacity of the unemploye d youth.	Number of youth projects to be implemented. And submit number of quarterly reports	Availability Number of reports	Only 1 youth affairs report submitted to council	5 Youth Projects and 4 quarterly reports Training of 100 youth through the advisory centre by September 2013	1 Youth project and engage 150 youth to participate in dialogue to be held at North, Midland & South Zone Training of 100 youth through the advisory centre.	1 youth summit involving 94 youth. 1 Program of capacity building to the newly elected youth council members	meeting 1 Progra m of visiting 9 schools for back to school campaig n.	1 Program of Celebratin g youth month involving 300 youth	-	Director

КРА	Weig ht	Objective	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl er	Responsi ble
							Projected	Projected	Projec ted	Projecte d		
Commun ity Bursarie S		To improve level of Education to BLM community	Number of student to be supported	Having qualified youth supported by BLM	23 Students financed for tertiary institution in 2012/2013	To continue financing 23 students who are in the tertiary institution and produce 2 school term progress reports	Monitor the financial support	Monitor financial support and submit 1 school term report	Monitor the financia l support	Monitor financial support and submit 1 school term report		
HIV & AIDS Services		To reduce the spread of HIV & AIDS epidemic.	Number of HIV & AIDS prevention program and % reduction of spread of HIV and AIDS by June 2014	Number of HIV programme Reduction of HIV Spreading	HIV & AIDS infection spreading not stable the maximum % in 2012/13 is 27.4%	9 HIV and AIDS programs and To reduce spread of HIV & AIDS infection with 3%.	Conducting of educational session at work place Recruitment & Training of 25 commercial sex workers Establishment of girls and	Establishme nt of ward based HIV & AIDS council. Training of 50 of PLWHA Conducting a dialogue to 150 people.	Establis hment of 12 ward HIV & AIDS council	Training of 24 ward based HIV & AIDS councils	-	Director and CLO's



КРА	Weig ht	Objective	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl er	Responsi ble
	iit			incirc		runger	Projected	Projected	Projec ted	Projecte d	U.	bie
People with disability affairs		To improve the lives of people with disability. To have more than 1 sign language practitione rs	Number of projects and monitor the appointment of staff	Number of sign language practitioner and functionality of deaf forum	Disability affairs programs not implemente d due to financial constraints and Only 1 sign language appointed	Implement 5 projects by June 2014. Appoint 1 sign language interpreter By Sep 2013	youth clubs. Visiting and providing support to 200 elderly people for Mandela Month. Preparation & coordination of the establishment of the people with disability forum.	Launching of the disability forum involving 120 people with disability. Establishme nt of the deaf forum.	Consult ation about the operatio n of the disabilit y centre.	Participat ion of 200 people with disability in economic empower ment	Corpor ate service s	Director and CLOs



КРА	Weig ht	Objective	KPI	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl er	Responsi ble
	iit			mene			Projected	Projected	Projec ted	Projecte d		
Fire and rescue		To improve quick response on fire fighting and ambulance services	Number of fire fighters to be appointed response within forty five (45) minutes and submit reports	Number of fire fighters Number of reports	Only the manager for fire and rescue is permanentl y appointed	To recruit six fire fighters by September 2013. Absorb 12 To train six fire fighters by December 2013Submissi on of two reports on fire and rescue response within forty five (45) minutes.	To absorb 12 fire fighters.	To train the recruited six fire fighters	To register the recruite d six fire fighters with fire associat ion	To reports all fire and rescue activities.		Director and Fire Manager
Road Traffic Services		To improve road compliance and to reduce roads accident	Number of traffic projects to be implemented	Number of traffic projects	BLM Traffic Services has been improving on compliance	Implementati on of 4 projects submit 4 reports	Project to encourage Professionalis m. Submit 1 report	project to enforce NRTA compliance and Purchase of section 56 notice	SABS complia nce Calibrat ion of speed machine every	Visible patrolling to fire arms control act of 2000.	-	Director and CTO

КРА	Weig	Objective	КРІ	Measure	Baseline	Annual	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl	Responsi
	ht			ment		Target	Projected	Projected	Projec ted	Projecte d	er	ble
								books Submit 1 report	six months Submit 1 report	submit 1 Report		
		Manage and promote road safety	Issuing of traffic summons and law enforcement	Number of traffic summons	36 000 summons issued in 2013/14	Issue at least 50 400	Issue 12 600 summons	Issue 12 600 summons	Issue 12 600 summo ns	Issue 12 600 summons	Traffic equip ment	Director and CTO
		Improve Revenue collections	Increase revenue collection by R400 000.00	Amount of revenue collected	1,6 million revenue collected	To collect 2Million	To collect R500 000	To collect R500 000	To collect R500 000	To collect R500 000	Functi onality of speed trap	Director and CTO
Traffic Services		Ensure visibility of traffic officers in order to reduce road	Reduction of road accidents by conduction number of road blocks on	Number of road blocks	31 roadblocks conducted in 2012/14 accident reduced at	Conduct 24 roadblocks Submission of 4 reports	Conduct 6 road blocks submit 1 report	Conduct 6 road blocks Submit 1 report	Conduct 6 road blocks Submit 1 report	Conduct 6 road blocks Submit 1 report	SAPS and stakeh older suppor t	Director and CTO



КРА	Weig	Objective	jective KPI	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl	Responsi ble
	ht			ment		Target	Projected	Projected	Projec ted	Projecte d	er	Die
		accidents			30%							
		Ensure visibility of traffic and improve working condition	Number of traffic officers' uniform. Purchase two sets per person	Availability of uniform	Uniform not purchased in 2012/13	48 Packs of traffic uniform by September 2013 and 10 Packs of uniforms for new traffic officers By Dec 2013		48 Packs of traffic uniform		10 Packs of traffic officers uniform	SCM suppor t	Director and CTO
DLTC AND REGISTR Y AUTHOR ITY		To provide efficient and effective licensing services to the community	Number of DLTC facilities calibrated	Calibration time frame	Calibration of VTS done on the Dec 2012 and Motorbike not operational	Calibrate Mapulaneng VTS Dec 2013 and motorbike May 2014		Calibrate the Mapulaneng VTS		Calibrate the Motorbike	-	Director and CLO.
			Purchase licensing material provided/purch	Availability of working material	All DLTCs are fully functioning. Shatale	Purchase licensing registration forms, face		Purchase all required materials			-	Director and CLO



КРА	Weig ht	Objective KPI	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl er	Responsi ble	
	ш			ment		Target	Projected	Projected	Projec ted	Projecte d	er	Die
			ased within timeframe		DLTC not functioning	value documents, testing materials by Dec 2013						
		Improve the municipal revenue	Amount of revenue to be generated	Generated amount	17 Million Generated in 2012/13	20 million is projected to be generated.	5 million is projected to be generated	5 million is projected to be generated	5 million is projecte d to be generat ed	5 million is projected to be generated	Proper bankin g system	Director and CLO
		Ensure Banking security	Availability of cash in transit service	Meeting the timeframe	Banking system does not comply to MFMA	Outsource cash in transit services by December 2013		Outsource cash in transit services			-	Director and CLO
Library services & Daily Newspap ers		To reduce literacy in Bushbuckri dge Municipalit y	To implement three projects in library services	Number of projects	4 library projects per library conducted and reports in place	To officially open Shatale Library. To market & equip the 3	Accumulation of more members who will join the libraries.	To equip the three libraries	To recruit the Shatale Libraria n	To open Shatale Library. To equip Shatale	-	Director and Librarians



КРА	Weig	Objective	KPI	Measure	Baseline		Annual Target	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl	Responsi ble
	nı			ment		Target	Projected	Projected	Projec ted	Projecte d	er	Die	
						libraries.				Library			
Marketing Library		Membershi p drive & promote culture of reading	Accumulative number of project.	Availability of reports on projects	3 libraries are functional and Shatale will be functional from January 2014	Conduct 4 library programme	Program to encourage people to read	Program to market Shatale library	Celebrat ion of Library week.	Youth month & Science fare	-	Director and Librarians	
						Compulsory quarterly exhibition (4)	Mandela day	Aids display	Display dependi ng on theme	Youth day display	-	Director and Librarians	
						3 Targeted holiday programmes by Sept 2014 and ongoing	Holiday programmes.	On going	On- going.	On going	-	Director and Librarians	

КРА	Weig	Objective	КРІ	Measure	Baseline	Annual Target	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl	Responsi ble
	nı			ment		monitoring	Projected	Projected	Projec ted	Projecte d	er	Die
						monitoring						
						Visit 12 schools per annum	Visits 3 schools.	Visits 3 schools	visits 3 schools.	visits 3 schools.	-	Director and Librarians
Manage library services and material		To meet the need of users, improve recreationa l activities and manage the library effectively	Accumulate books & other resources in the library.	availability of study materials	Budget for material 2013/2014 for 3 libraries.	Purchasing of - books -DSTV subscription -	Purchasing of books -DSTV annual subscription		Purchas e of toys- Promoti onal material Purchas e Furnitur e	- Installatio n of library system (SABICAT	-	Director and Librarians

K	PA	Weig ht	Objective	КРІ	Measure ment	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quart er 3 Projec ted	Quarter 4 Projecte d	Enabl er	Responsi ble
							Newspapers -Toys -Furniture - SABICAT -CCTV and alarm	Newspapers	On going	On going	On going	-	

КРА	Weig	Objective	КРІ	Measure	Baseline	Annual	Quarter 1	Quarter 2	Quart er 3	Quarter 4	Enabl	Responsi
	ht		ment		Target	Projected	Projected	Projec ted	Projecte d	er	ble	
General library management		To make sure that the library runs effectively & efficiently.	Improve library services and monitor that the library is user friendly.	Comments from library users	Internal training for library staff on how to handle library users.	To make sure every patron is satisfied about the service and our staffs are well trained.	On going	On going	On going	On going	-	Director and Librarians

1.2 SDBIP COMMUNITY SERVICES

			Quarte	r 1	Quarter 2		Quarter 3		Quarter 4	
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Sports Arts Culture Heritage	800 000	180 000.00		210 000.00		220 000.00		190 000.00	
	Security Services	9.500,000.00	3 375,000.00		2 375,000.00		2 375,000.00		1 375,000.00	
	Indigent Funeral	425 000	100250.00		106250.00		108250.00		110250.00	
	Youth Affairs	410 000	100 500.00		104 500.00		102 000.00		103 000.00	



			Quarte	r 1	Quarter 2 Quarter 3		Quarter 4			
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Gender Affairs	410 000	100 000.00		105 000.00		102 000.00		103 000.00	
	Disabled Affairs	650 000	160 000.00		163 000.00		161 000.00		164 000.00	
	Community Disaster	800 000	175 000.00		325 000.00		175 000.00		125 000.00	
	Bursaries Community	650 000	164 000.00		163 000.00		161 000.00		160 000.00	



			Quarte	r 1	Quarter 2 (Quarter 3		Quarter 4	
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Community Development	900 000	200 000.00		400 000.00		300 000.00		100 000.00	
	Children & Elderly Affairs	380 000	90 000.00		95 000.00		99 000.00		96 000.00	
	Library Services & Daily Newspaper	900 000	125 000.00		220 000.00		325 000.00		230 000.00	
	Exhuming Graves	200 000	40 000.00		55 000.00		53 000.00		52 000.00	



			Quarte	r 1	Quart	ter 2	Quart	Quarter 3		er 4
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Fire & Rescue – Mounted Pump Machine Service	135 000	33 000.00		34 000.00		30 000.00		36 000.00	
	Fire & Rescue – Fire Extinguisher	200 000	55 000.00		40 000.00		53 000.00		52 000.00	
	Fire & Rescue Smoke Detectors	800 000	325 000.00		175 000.00		175 000.00		125 000.00	
	Fire & Rescue Skid unit Pump Machine Repair	200 000	60 000.00		40 000.00		55 000.00		45 000.00	
	Fire & Rescue Protective Clothing	100 000	30 000.00		35 000.00		25 000.00		10 000.00	



			Quarte	er 1	Quart	ter 2	Quart	er 3	Quarte	er 4
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Maintenance of Sport & Recreational Facilities	300 000	125 000.00		75 000.00		50 000.00		50 000.00	
	Fire & Rescue Membership Fire Association	120 000	40 000.00		30 000.00		30 000.00		15 000.00	
	Traffic equipments	400 000	70 000.00		80 000.00		150 000.00		100,000.00	
	Speed measuring machine (calibration)	150 000			75 000.00				75 000.00	
	Summons books	80 000					80 000.00 Once off			

			Quarte	r 1	Quart	ter 2	Quart	er 3	Quarter 4		
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual	
	Traffic uniforms	500 000			400 000.00				100 000.00		
	Motor bike Calibration (DLTC)	120 000							120 000.00 Once off		
	Mapulaneng VTS calibrations (DLTC)	100 000					100 000.00 Once off				
	Licensing clearing material (DLTC)	200 000					200 000.00 Once off				
	Stationary (DLTC)	600 000	100 000.00		190 000.00		160 000.00		150 000.00		



			Quarte	r 1	Quart	ter 2	Quart	er 3	Quarter 4		
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual	
	Licensing Register Forms (DLTC)	300 000	60 000.00		76 000.00		85 000.00		79 000.00		
	Procurement of face values (DLTC)	200 000	65 000.00		60 000.00		35 000.00		40 000.00		
	AARTO Forms (Traffic)	300 000			50 000.00		150 000.00		100 000.00		
	Fire arms services (Traffic)	100 000	100 000.00 Once off								
	Cash in transit	900 000	300 000.00		200 000.00		250 000.00		150 000.00		





			Quarter 1		Quart	er 2	Quarter 3		Quarter 4	
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Installation of boon gate at Mhala DLTC	200 000	60 000.00		50 000.00		40 000.00		50 000.00	
	Purchase of grass cutter	80 000	40 000.00		20 000.00		10 000.00		10 000.00	

1.3 PERFORMANCE PLAN CORPORATE SERVICES

КРА	Wei ght	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projecte	Enabler	Respon sible
HR	8%	To review Organisatio nal Structure in line with IDP To maintain suitably skilled workforce to	Review of the institution Filling of critical and budgeted posts	Adopted integrated organisati onal structure	Organisatio nal Structure need to be reviewed Only seven critical position filled in 2012/13	To Review Organisatio nal Structure by 30 October 2013 To fill 10 Critical positions by June 2014	Advertisem ent of positions on news	Review and adopt the Organisational Structure Conduct selection process and fill at least 5 critical	Advertisement of position on news paper	d Conduct selection process and fill at least 5	Council sitting	Director Corporate Services and HR Manager Director Corporate Services and HR Manager
		to implement IDP			F/Y		paper	positions		critical positions		Manager



КРА	Wei ght	Objective	KPI	Measurem ent	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projecte d	Enabler	Respon sible
		To ensure smooth managemen t of staff.	Policies to be adopted and submit reports on implemente d by December 2013	Existence of the succession plan	Draft Policies and procedures in place	All HR Policies to be adopted and submit reports on implementa tion by December 2013	All reviewed policies to be adopted	Monitor the implementation of policies	Monitor the implementation of policies	Monitor the implement ation of policies		Director Corporate Services and HR Manager
		To ensure that all jobs in the Organogra m are evaluated	Jobs to be evaluated and job description in place. Availability of reports	Number of Jobs evaluated. Number of reports	Job evaluation Committee to be formed waiting for SALGA	928 Job to be evaluated and reports submitted to council by Dec 2013 and monitoring thereof	Ensure 928 Job description in place	Monitor the job evaluation process and submit report	Monitor organisation image improvement	Monitor organisatio n image improvem ent	Managem ent support	Director Corporate Services and HR Manager

КРА	Wei	Objective	KPI	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon
	ght			ent			Projected	Projected	Projected	Projecte d		sible
		To ensure that all former DWA employees correctly placed in the organogram	Placement of staff	Number of staff placed	Placement of staff not done	251 Former DWA staff to be integrated into the Organisatio nal structure by September 2013	Integration of Former DWA Organogra m to BLM Organogra m	Monitor organisation image improvement	Monitor organisation image improvement	Monitor organisatio n image improvem ent	Managem ent support	Director Corporate
labour relations			Developme nt of Labour awareness Programme Developing a clear understandi ng on processes and procedure of dealing with	Number of awareness Champaign S	Conducting of workshops on HR Policies, Code of Conduct Ensure that all Managers clearly understand the	Conduct 4 labour awareness workshops to all employees Training at least 232 employees per quarter Training all sectional heads on	Training on labour awareness at least 232 employees	Training on labour awareness at least 232 employees	Training on labour awareness at least 232 employees	Training on labour awareness at least 232 employees	Managem ent support	Director Corporate services and HR manager



КРА	Wei ght	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projecte d	Enabler	Respon sible
		Ensure work relation is maintained within BLM	misconduct in the work place	Number of Sectional Heads attend DC workshop	Collective Agreement on disciplinar y code and procedure Training manual on DC and procedure in place	disciplinary code and procedure by September 2013 Training all Sectional heads on disciplinary code and	Training all sectional heads on disciplinary code and	Ongoing labour support to all stakeholders	Ongoing labour support to all stakeholders	Ongoing labour support to all stakeholde	Managem ent support	Director Corporate services and HR manager
		Promotion of good working relations	Conduct fair labour practice and offer procedural advises and keep record as an when required	Number of procedural DC and Grievances	DC and 3 Grievance done in 2013/14 were procedural	All DC and Grievances conducted should be procedural	order und procedure by 30 September 2013 Offer procedural advises and keep record as an when required	Offer procedural advises and keep record as an when required	Offer procedural advises and keep record as an when required	Offer procedural advises and keep record as an when required	Managem ent support	Director Corporate Services and HR Manager



КРА	Wei	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
	ght			Citt			Projected	Projected	Projected	Projecte d		sidie
		Promotion of fair Labour practice	Facilitation of Local Labour Forum	Number of LLF minutes	Ensure that LLF sits as per main Collective Agreement	Conduct LLF meetings monthly (12 meetings)	Conduct 3 LLF meetings and submit minutes	Conduct 3 LLF meetings and submit minutes	Conduct 3 LLF meetings and submit minutes	Conduct 3 LLF meetings and submit minutes	Managem ent support	Director Corporate Services and HR Manager
Skills developme nt		To provide sufficient and skilled human resource for optimal and enhanced service delivery	Train employed and non employed learners as per the annual workplace skills plan	Availabilit y of learnershi p Reports	Workplace skills plan developed and training interventio ns for the unemploye d prioritised	Train unemploye d learners on 5 Learnership Programme to be rolled out from the 1 st July 2013 until the 30 th June 2014	6 learnership programme s rolled out, 130 unemploye d learners engaged	1 st and 2 nd quarter report submitted by the training provider	3th quarter report submitted	4 th quarter(Fi nal report submitted and learnershi p programm es finalised and closed	Availabili ty of discretion ary grant	Director Corporate Services/ SDF

КРА	Wei ght	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
							Projected	Projected	Projected	Projecte d		
			Compile	Availabilit	WSP	WSP	Train 7	Train 22	Train 28	Train 10	Training	Director
			workplace skills plan and annual report and submit to LGSETA Annually	y Reports	developed and submitted to LGSETA on the 30 th June 2013	WSP 2013/2014 developed and submitted by the due date and implementa tion thereof, train 220 employees and 74 councillors	councillors and 25 employees	councillors and 85 employees	councillors and 90 employees	councillors and 20 employees	budget	Director Corporate Services/ SDF



КРА	Wei ght	Objective	KPI	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
	gnt						Projected	Projected	Projected	Projecte d		SIDIC
Employme nt Equity		Adherence to Employmen t Equity	Compile employmen t Equity report and submit to the Department of Labour annually	Functional ity of EE and availability of reports	Employme nt equity report compiled and submitted to the departmen t of labour by the 15 th January 2013	2013/2014 EE report developed and submitted to the department of labour by the due date	Consultatio n process unfold, collect information and analysis	Draft EE report and submit	Final EE plan and submit to department of Labour	N/A	Appropri ate budget	Director Corporate Services/ EE Manager

КРА	Wei ght	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
							Projected	Projected	Projected	Projecte d		
OHS		To fully comply with OHS legislations and the conformanc e of the BLM Policies	Compliance and conformanc e.	% complianc e to OHSA	OHS Policy, OHS Committee and Safety representa tives in place	100% in OHS reports SITES Inspections and incidents timeously submitted and attended respectively	100% compliance in OHS reports	100% compliance in OHS reports	100% compliance in OHS reports	100% complianc e in OHS reports	Managem ent support	Director Corporate Services and OHS/ HR Manager
			Submission of OHS awareness reports	Number of OHS awareness workshop reports	OHS committee in place	Submission of 4 OHS awareness reports by June 2014	1 Report on the OHS awareness	1 Report on the OHS awareness	1 Report on the OHS awareness	1 Report on the OHS awareness		

КРА	Wei ght	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
							Projected	Projected	Projected	Projecte d		
Legal		To provide effective and legal support to the Municipalit y	Conclusion of requests made within 14 days of receipt	Number of reports on legal processes	Service standard charter in place	Handling and managemen t of claims, letters of demands and summons and submit 4 updated reports	Report on legal liabilities, litigations and claims	1 Updated report	Updated report on legal liabilities, litigations and claims submitted to Audit Committee, Provincial Department of Finance and COGTA	Updated report on legal liabilities, litigations and claims submitted to Audit Committee, Provincial Departmen t of Finance and COGTA	Budget	Director and Legal Officer

КРА	Wei ght	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
	gnt			Citt		-	Projected	Projected	Projected	Projecte d		Sidie
		To provide effective legal	Compliance to relevant policies and	Availabilit y of Bylaws	Procedure manual for administeri	Promulgati on of developed	Report to Council for adoption of	Report to council for promulgation of	-Reports	Reports -		
		support	applicable Acts		ng of contracts By-Laws in	and reviewed by-laws Report to Council for	by-laws	adopted by-laws				
		To provide	Records of	Availabilit	place	adoption of by-laws by Sep 13 Developme	Ongoing	Ongoing	Ongoing	Ongoing		
		effective legal support	all contracts at all times	y of updated contract register	register in place	nt and analysis of contracts. Review	Monitoring	Monitoring	Monitoring	Monitoring		



КРА	Wei ght	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
							Projected	Projected	Projected	Projecte d		
						contract register						
Auxiliary		To effectively manage the council records in a well structured record system	Compliance with NARS Act	Number of people trained	Training or awareness campaign for section 56 about Record Keeping by Provincial Archives	Enforcemen t of full compliance to NARS Act	Training of section 56, Regional and Unit Managers about record keeping Training of secretaries, PA's and Registry clerks to be provided by Provincial Archives. Aligning of Organisatio nal	Layout of Registry mobile cabins for filing	Internal inspections of all Regional records and emphasis on good practice of record keeping.	Redevelop action plan for shortfall		Director and Manager Auxiliary



git git line <	КРА	Wei	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
TransportTo ensure cost adherence effective t and optimal usage of councilEnsure adherence t andNumber of reports on all transport 		gnt			Citt			Projected	Projected	Projected			SIDIe
cost adherence reports on Policy policy Transport policies and Departmental Action Plan M effective to all - adopted Policy emphasis on services from for all M managemen Transport transports Procedure and and transport policy adherence of Auxiliary shortfall Auxiliary								Structure					
	Transport		cost effective managemen t and optimal usage of council	adherence to Transport	reports on all transports	Policy/ Procedure Manual and Codes of conduct	policy adopted and implementa	Transport	policies and emphasis on adherence of	Departmental services from	Action Plan for all		Director and Manager Auxiliary

КРА	Wei ght	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
	gnt			Citt			Projected	Projected	Projected	Projecte d		Sible
			Number of vehicles to be purchased. (Grader 2, TLB 1, Refuse compactors 2, Speaker Vehicle 1, LDVs 6 and Sedans 2)	Increase number of Pool Vehicles	Only 93 Pool vehicle available	Procuremen t of 16 budgeted Vehicles by Sept 2013	Procureme nt of budgeted Vehicles	Monitor the usage of pool vehicles	Monitor the usage of pool Vehicles	Monitor the usage of pool Vehicles		Director and Manager Auxiliary
Bushbuckrida			Monitoring the use of Fleets	Number of reports submitted	Only Pool vehicle available	Submit 4 reports to managemen t about fleets	Issue Fleet report 1 st quarter Procureme nt of Desktop for NETSTAR Training Report 2 x Printer for CAMIS	Issue 2 nd quarter report	Issue 3rd quarter report	lssue 4 th quarter Fleet report		

КРА	Wei	Objective	КРІ	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon sible
	ght			ent			Projected	Projected	Projected	Projecte d		sidie
							report					
Council Suppor t		To effectively monitor council Affairs	Compliance to Council Resolutions and rules of order By- Laws	Number of council resolution	Register for Council Resolution s and Minutes in place.	Submit 4 reports of council resolutions and implementa tion. Develop Action Plans by Dec 2013	Monitoring the implementa tion of council Resolutions and submit 1 report	Monitoring the implementation of council Resolutions and submit 1 report Develop Action Plans	Monitoring the implementation of council Resolutions and submit 1 report	Monitoring the implement ation of council Resolution s and submit 1 report	Council sittings	Director and Council Support Manager
Public Partici pation		To effectively respond to community queries.	Compliance to Presidential Hotline.	Number of public participati on conducted and reports on communit y queries	Report on community issues raised on the Presidentia l Hotline in place.	Submit reports on a number of Public participatio ns and issues attended to as an when required	1 Report on Public Participatio n e.g. Izimbizo, Community based planning and produce a report on	1 report on Public Participation conducted e.g. Izimbizo, Community based planning and produce a report on issues raised and			Council support	Director and Council Support Manager

КРА	Wei	Objective	KPI	Measurem ent	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Respon
	ght			ent			Projected	Projected	Projected	Projecte d		sible
							issues raised and attended to.	attended to.				

1.4 SDBIP CORPORATE SERVICES

			Quarter 1	Quarter 2	Quarter 3	Quarter 4
Vote No	Description	Total Budget	Projected	Projected	Projected	Projected
4400/44980/02/0205	Travelling	-				
4400/44650/02/0205	Maintenance Motor Vehicles	1,100 000.00	300,000.00	400,000.00	200,000.00	200,000.00
4400/44280/02/0205	Employee's Bursaries	300 000.00	10,000.00	75 000.00	75,000.00	50,000.00
4400/44130/02/0205	Cell phone Contract	2,250 000.00	562,500.00	562,500.00	562,500.00	562,500.00
4400/44200/02/0205	Conference and Workshop	2,000 000.00	500,000.00	500,000.00	500,000.00	500,000.00
4400/44090/02/0205	Books and Periodicals	50 000.00	12,500.00	12,500.00	12,500.00	12,500.00
4400/44710/02/0205	Occupational Health Pre	200 000.00	50,000.00	50,000.00	50,000.00	50,000.00
4400/4410/02/0205	Advertising	700 000.00	175,000.00	175,000.00	175,000.00	175,000.00
4400/44410/02/0205	Fuel Vehicles	1,800 000.00	450,000.00	450,000.00	450,000.00	450,000.00
4400/44500/02/0205	Insurance Motor Vehicles & Buildings	3,200 000.00	800,000.00	800,000.00	800,000.00	800,000.00



			Quarter 1	Quarter 2	Quarter 3	Quarter 4
Vote No	Description	Total Budget	Projected	Projected	Projected	Projected
4400/44590/02/0205	Legal Fees	1,200 000.00	300,000.00	300,000.00	300,000.00	300,000.00
4400/44790/02/0205	Protective Clothing	1,000 000.00	250,000.00	250,000.00	250,000.00	250,000.00
4400/44610/02/0205	Licence Motor Vehicles	70 000.00		35 000.00		35 000.00
4400/44750/02/0205	Postage	24 000.00	6 000.00	6 000.00	6 000.00	6 000.00
4400/44760/02/0205	Printing & Stationery	2,000 000.00	500,000.00	500,000.00	500,000.00	500,000.00
4400/44690/02/0205	Medical Fitness Examination	20 000.00	10,000.00	5,000.00	2,500.00	2,500.00
4400/44905/02/0205	Telephone Fax Internet	2,000 000.00	500,000.00	500,000.00	500,000.00	500,000.00
4400/44890/02/0205	Staff Training Workshop	1,000 000.00	250,000.00	250,000.00	250,000.00	250,000.00
3100/3104/02/002	SALGA Bargaining Council	130 000.00	32,500.00	32,500.00	32,500.00	32,500.00
4400/44855/02/0205	SALGA Membership Fees	900 000.00	225,000.00	225,000.00	225,000.00	225,000.00
4110/4111/02/0205	Cleaning Material	250 000.00	62,500.00	62,500.00	62,500.00	62,500.00
4400/44210/02/0205	Curtains Blinds	50 000.00	15,000.00	20,000.00	10,000.00	5,000.00



			Quarter 1	Quarter 2	Quarter 3	Quarter 4
Vote No	Description	Total Budget	Projected	Projected	Projected	Projected
4400/44510/02/0205	Interview Attendance	20 000.00	10,000.00	5,000.00	2,500.00	2,500.00
4400/44870/02/0205	Service Level Agreement	700 000.00		350 000.00		350 000.00
	Wall Picture	150 000.00	37,500.00	37,500.00	37,500.00	37,500.00
4400/44815/02/0205	Refreshments	700 000.00	175,000.00	175,000.00	175,000.00	175,000.00
	Salaries	137,000 000.00	34,250,000.00	34,250,000.00	34,250,000.00	34,250,000.00
	Overtime	500 000.00	150,000.00	125,000.00	125,000.00	100,000.00
	Bonus (13 th Cheque)	13,200 000.00				13,200 000.00
3000/3006/02/0205/002	Performance Reward	4 5 00 000.00				4 5 00 000.00
	Leave	1,300 000.00	325,000.00	325,000.00	325,000.00	325,000.00
	Housing	2,800 000.00	700,000.00	700,000.00	700,000.00	700,000.00
4400/44980/02/061	Travel (Car) Allowance	8,800 000.00	2,200,000.00	2,200,000.00	2,200,000.00	2,200,000.00
3100/3105/0205/071	Skills Dev. Levy	1,550 000.00				1,550 000.00



			Quarter 1	Quarter 2	Quarter 3	Quarter 4
Vote No	Description	Total Budget	Projected	Projected	Projected	Projected
3000/3008/02/0205/002	Temporary Workers	200 000.00	25,000.00	25,000.00	50,000.00	100,000.00
3100/3103/02/0205/002	Pension	36,000 000.00	9,000,000.00	9,000,000.00	9,000,000.00	9,000,000.00
3100/3106/02/0205/002	Unemployment Insurance	2,100 000.00	525,000.00	525,000.00	525,000.00	525,000.00
3100/3101/02/0205/021	Medical Aid	10,500 000.00	2,625,000.00	2,625,000.00	2,625,000.00	2,625,000.00
	Standby Allowance	300 000.00	100,000.00	50,000.00	100,000.00	50,000.00
	Shift Allowance	300 000.00	50,000.00	100,000.00	50,000.00	100,000.00
4400/44980/02/0205	Subsistence & Travelling	1,700 000.00	425,000.00	425,000.00	425,000.00	425,000.00
4400/44820/02/0205	Relocation Expenses	100 000.00		50 0000.00		50 0000.00
	Office Furniture	-	-	-	-	-



2. LED

2.1 EDPE PERFORMANCE PLAN

КРА	Wei	Perspec	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo
	ght	tive			ents			Projected	Projected	Projected	Projected		nsible
Enhance Environment al sustainability	20%	External	Greening of MP Stream & Shatale Parks	Park development	Availabilit y of parks	Phase 1 completed	100% completio n of phase 2 by June 2014		25%	25%	50%		Environ mental Manager
		Internal	Greening of RDP villages & rural schools	Green settlements	Greened villages and schools	2 green settlement s	1 RDP village and 4 schools greened by June 2014	1 school	2 schools	1 RDP village and 1 school	-		Environ mental Manager
Outreach & campaigns Bushbuckridge Lo		Internal	Promotion of environment al awareness	No. of events held	Communit y comments and number of campaigns	10 events held in conjunctio n with partners	10 events held by June 2014	3	3	2	2		Environ mental Manager



КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo nsible
					held			Projected	Projected	Projected	Projected		
Environment al programmes		Internal	Environment al youth clubs	Functional environment al youth clubs in all regions	Improved environme nts & Environm ental programm es implement ed in all 11 regions	Lack of co- ordinated environm ental communit y programm e	One environm ental communit y program me in all regions	3	3	3	2		Environ mental Manager
Waste Management		Internal	Compliance Monitoring	Compliance of Waste Disposal sites with environment al legislation	Improved waste manageme nt	30% complianc e with environm ental legislation	50% complian ce with environm ental legislatio n	50%	50%	50%	50%		Environ mental Manager



КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo nsible
	gnt	uve						Projected	Projected	Projected	Projected		lisible
		External	Rehabilitatio n & development of landfill sites	Feasibility study & Environment al Impact Assessment(EIA) completed for Thulamahas he	Planning phase completed	No permitted landfill sites	Planning phase complete d by June 2014	10%	20%	30%	40%		Environ mental
Recycling		External	Establishmen t of recycling centre	Recycling centre constructed	Operation al recycling centre	Constructi on of recycling centre completed	Recycling centre 100% complete d and operation al	30%	30%	20%	20%		Environ mental Manager
		Internal	Support programme for informal recyclers	Number of informal recyclers supported & quality of	Availabilit y of PPE	Existence of informal recyclers in all Waste	Provision of PPE & capacity building for all informal	Branding of Thulamaha she PPE& Capacity building	Procure PPE for Mkhuhlu, Maviljan, Acornhoek & Capacity	Supply PPE to Thulama hashe informal waste	Supply Protecti ve Clothing to Mkhuhl	Funding for capacity building	Environ mental Manager



КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Drojected Drojected	Quarter 2 papiected	Quarte r 3	Drojected Grant	Enabler	Respo nsible
				support		Disposal; Sites (WDS)	recyclers in WDS		building	recyclers & training on recycling safety procedur es	u, Mavilja n & Acornho ek informa l waste recycler s & training on recyclin g safety procedu res		
Land developm ent applicatio n			Well planned and coordinate settlement and businesses as directed by the SDF	Number of application approved	Land developm ent approved as per the SDF recommen dation	108	120	40	30	30	20	Equipmen t and funding for travelling	Chief Town Planner



КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo nsible
								Projected	Projected	Projected	Projected		
Removal of illegal structures			Well planned and coordinate settlement	Number of structures demolished	Reduction of illegal structures within municipal boundarie S	0	3	0	1	1	1	Funding and by- law enforcem ent	Chief Town Planner
Awareness and workshops			Assist in the prioritisation of project and other services	Number of awareness and workshop held	Quality of applicatio n submitted to the municipali ty	10	10	2	4	2	2	Funding for catering of attendees	Chief Town Planner
Site demarcation			Regulated, safe and well- planned environment	Number of site demarcated	Reduction of land invasion	25	200	0	50	100	50	Funding and training about site demarcati on	Chief Town Planner



КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1 T	Quarter 2 T	Quarte r 3	Quart er 4	Enabler	Respo nsible
								Projected	Projected	Projected	Projected		
Formali sation of informa l settlem ent			Well-planned settlements and CBD with improved tenure rights for socio- economic development	Number of title deeds issued	Full title deeds registered to owners	30	70	0	0	70	0	Funding for projects	Chief Town Planner
Precinct plan			To direct investment	Number of precinct plans developed	Availabilit y of precinct plan	0	3	Tendering and advertising	0	0	3	Appointm ent of service providers	Chief Town Planner
Spatial Information Management (e.g. GIS		Internal	standardisati on of the use of GIS	proper management of GIS	GIS policy	no of GIS policy in place	Approved and useful GIS policy	draft GIS policy	GIS policy approved by Council	-	-	cooperati on from internal departme ntal sectors	Chief Town Planner
		Internal	Maximisation of the use of GIS both internally	Understandi ng of GIS	Internatio nal celebratio n of Annual GIS	Minimal understan ding of GIS	Awarenes s of GIS of to the councillor s and	Approval of the awareness Programm	GIS day awareness for all 10 Traditional authorities	-	-		





КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo nsible
								Projected	Projected	Projected	Projected		
			and external		day during the month of November		Tradition al Authoriti es	е	and all council				
		Internal	Effective and reliable GIS and usable by municipal officials and external clients	Accessibility of GIS both on the intranet and internet	Functional ity of GIS on both intranet and internet	GIS is currently accessible to all municipal officials	Accessibil ity of GIS through internet and intranet	Approval of the connectivit y implement ation plan	Implement ation of the connectivit y plan	Intranet at the head office and regional offices	Internet at the head office and regional offices	Availabilit y of funding	Chief Town Planner
		Internal	Effective usage of GIS software's by all staff	Usage of GIS software by all staff	Trained staff on GIS	Minimal usage of GIS software by all staff	2 sections of training of staff on the usage of GIS software	1st training of regional offices GIS champions	1st training of technicians and unit managers	2nd training of regional offices GIS champio ns	2nd training of technici ans and unit manage rs	Cooperati on from internal departme ntal sectors	Chief Town Planner



КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2 Discred	Quarte r 3	Quart er 4	Enabler	Respo nsible
Enhance Tourism Growth and developm ent		Intern al	Promotion of LED through sustainable tourism development growth and support	No of projects and initiatives supported	Availabilit y of reports	Developm ent has commence d in most of the projects which are being implemen ted in phases	100% support to all tourism projects & program mes	25%	25%	25%	25 %		LED Manager
Small Medium Micro Enterprises (SMMEs)Deve lopment		Internal/E xternal	Promotion of LED through sustainable SMME support and development and ensure SMME growth through LIMDEV properties	No of SMMEs Supported	Availabilit y of reports	10 SMMEs have been supported through various programm es	10 SMMEs supporte d by June 2014	2	3	3	2		LED Manager



КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo nsible
	8							Projected	Projected	Projected	Projected		
		External	Development of a Business Directory and Review/Deve lopment of Marketing Materials	Business directory & marketing materials developed/r eviewed	Availabilit y of business directory	A tourism brochure has been developed and the municipali ty does not have a business directory	Developm ent of a business directory and the reviewal of the marketin g material by June 2014	25%	25%	25%	25%		LED Manager
LED Awarenes S		Internal	Promotion of Tourism, Agricultural and Local Economic Development	No of awareness campaigns, training workshops held	Communit y comments and reports	10 workshop s /campaign s have been conducted during 2012/13	7 awarenes s campaign s and workshop s conducte d by June2014	2	2	2	1		LED Manager





КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1 Diocted	Quarter 2 Diocected	Quarte r 3	Quart er 4	Enabler	Respo nsible
Stakehold er Coordinat ion		Internal	Promotion of Local Economic Development through stakeholder engagement	LED Forum established and Functional & other fora supported	Availabilit y of LED forum minutes and programm e	LED Forum has been establishe d during the 2012/13 FY	100% fully functional LED Forum with multi stakehold er participat ion by June 2014	25%	25%	25%	25%		LED Manager
LED Program me Facilitatio n and Sector Plans		Internal/E xternal	Facilitate the implementati on of LED projects	Business Plan Developed & Feasibility Studies Conducted	Availabilit y of Plans	Business plans developed for projects under implemen tation	3 business plans develope d by June 2014	-	1	1	1		LED Manager
Agricultural Development		Internal	Promotion of LED through Sustainable Agricultural	No of Cooperatives , initiatives & Schemes	Functional cooperativ es	5 Co- operatives supported	6 Co- operative s to be supporte d by June	2	2	1	1		LED Manager

КРА	Wei ght	Perspec tive	Objective	KPI	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo nsible
	gnt	uve			cito			Projected	Projected	Projected	Projected		IISIDIE
			Development	Supported			2014						
		External	Facilitate and coordinate implementati on of CRDP programmes and projects	Implementat ion and support of CRDP programmes and Projects	Reports on support to CRDP projects	No integrated rural developm ent programm es	100% support to the CRDP projects under implemen tation	25%	25%	25%	25%		LED Manager
Implemen tation of the LED Strategy(2010-14)		Internal/ External	Reducing the high level of unemployme nt	Supporting the implementat ion of the LED strategy	Number of jobs created through implement ation of LED initiatives	More than 3000 job opportuni ties have been created during 2012/13 FY and a number of projects have been receiving	1200 job opportuni ties to be created by June 2014	300	300	300	300		LED Manager

КРА	Wei ght	Perspec tive	Objective	KPI	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo nsible
	0							Projected	Projected	Projected	Projected		
						support							
Business Licensing operation S		Internal	Enhance revenue through business licensing	Issued business and trading licenses (new and renewals)	a report on number of business license issued	Municipali ty appointed as Business licensing Authority	Business license applicatio ns and renewals processed 100% by June 2014	25%	25%	25%	25%		LED Manager
Monitor compliance for trading, conduct inspection of trading premises		Internal	Ensure that businesses comply with the regulation s and conduct inspection as required	Proper Inspections carried out by the Authority	Reports on number of inspection s conducted	Municipali ty appointed as Business licensing Authority	100% Inspectio ns of operation s carried out on all businesse s by June 2014	25%	25%	25%	25%		LED Manager





КРА	Wei ght	Perspec tive	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1 Dected	Quarter 2 Discred	Quarte r 3	Quart er 4	Enabler	Respo nsible
Developm ent of Trading by-laws		Internal/ External	To ensure compliance & enforcement tools are in place to manage businesses	By-laws and policies are developed and approved by Council	Availabilit y of By – laws and policies approved by council	Lack of regulatory tool for businesses	Policy and by- law develope d and approved by June 2014	Draft street trading by- law and policy	By-law and policies approved by Council	By-law develope d through public participa tion	Final draft By-Law and policy approve d by council		LED Manager
NDPG: Implementati on of the neighbourhoo d projects at the targeted areas		External	To create vibrant institutional and development al capacity that will contribute to the socio economic cohesion. To enhance socio economic development by implementin g projects	Approved business plan	Constructi on of the approved projects	Township regenerati on strategy has been completed to assist in compiling business plan	Construct ion of number of projects once treasury approved the individual projects plans	Final business plan	Individual project plans incorporati ng preliminar y designs ready for submission to treasury for approval	Appoint ment of service provider s for the construc tion of the approve d projects	Constru ction of projects	Approval of the business plan, appointm ent of service providers	NDPG Project Manager



КРА	Wei	Perspec	Objective	КРІ	Measurem ents	Baseline	Annual Target	Quarter 1	Quarter 2	Quarte r 3	Quart er 4	Enabler	Respo
	ght	tive			ents			Projected	Projected	Projected	Projected		nsible
			that will create platform to leverage investment in BLM										
Establishmen t of business licences consideration committee	5	Internal/ external	To consider new business applications in coordination with the LUMC	Established consideratio n committee in terms of Mpumalanga business act no 2 of 1996	Establishe d and approved considerat ion committee	Lack of regulatory framewor k in the considerat ion of business applicatio n	Considera tion committe e establishe d by June 2014	-	Business licences considerati on committee established	Business licences consider ation committ ee approve d by council	-		

2.2 SDBIP EDPE

			Quarte	er 1	Quart	ær 2	Qua	rter 3	Qua	urter 4
Vote No	Description	Total Budget	Projected	Actual	Projecte d	Actual	Projecte d	Actual	Projecte d	Actual
	Environmental Management-Clean up Campaigns	250 000	100 000		50 000		50 000		50 000	
	Informal Recycler Support	300 000	50 000		100 000		100 000		50 000	
	Commemorating Environment Days	200 000	75 000		25 000		50 000		50 000	
	Rehabilitation and development of landfill sites	1 000 000	200 000		500 000		300 000		200 000	
	Fencing of dump sites	1500 000	500 000		250 000		460 000		1 000 040	
	Formalisation of Ka-Zitha	200 000	-		100 000		100 000			
	Formalisation of Timbavati, Tintswalo and part of Acornhoek CBD	250 000	-		100 000		100 000		50 000	
	Formalisation of Phelendaba	150 000	-		-		150 000		-	
	Formalisation of Welverdiend	200 000	-		100 000		100 000		-	



			Quarte	er 1	Quart	ær 2	Qua	orter 3	Qua	rter 4
Vote No	Description	Total Budget	Projected	Actual	Projecte d	Actual	Projecte d	Actual	Projecte d	Actual
	Formalisation of College View	200 000	-		100 000		100 000			
	Formalisation of Malubane	500 000	-		-		300 000		200 000	
	Formalisation of Mandela (Maviljan)	200 000	-		100 000		50 000		50 000	
	Removal of illegal structures	250 000	-		50 000		100 000		100 000	
	Land use system	135 000	50 000		50 000		35 000			
	Precinct plan: Acornhoek CBD	400 000	-		150 000		100 000		150 000	
	Precinct plan: Thulamahashe CBD	400 000	-		150 000		100 000		150 000	
	Precinct plan: Mkhuhlu CBD	400 000	-		150 000		100 000		150 000	
	GIS: Application Development	310 000	-		110 000		100 000		100 000	
	SLA shared service centre	250 000	250 000							
	GIS: Equipments and consumable	125 000	-		100 000		25 000		-	



			Quarte	er 1	Quart	ær 2	Qua	rter 3	Qua	rter 4
Vote No	Description	Total Budget	Projected	Actual	Projecte d	Actual	Projecte d	Actual	Projecte d	Actual
	GIS: Awareness and Programmes	90 000	-		90 000		-		-	
	LED Tourism Development Projects Support	500 000	200 000		100 000		100 000		100 000	
	LED Agricultural Development Projects Support	600 000	200 000		200 000		100 000		100 000	
	LED SMME Development/Informal Trading Support	230 000	75 000		75 000		50 000		30 000	
	LED Strategy (Implementation)	350 000	100 000		100 000		75 000		75 000	

3. INFRASTRUCTURE DEVELOPMENT AND BASIC SERVICES DELIVERY

3.1 ROADS AND STORM-WATER

Vote	KPA/p rojects	Wei ght	Perspe ctive	Objective	КРІ	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabl er	Accou ntabili ty
	Constr uction of roads	10%	Service deliver y	Provide safe and user friendly access roads and bridges	Number of KMs of roads to be upgraded to improve accessibili ty and safe roads	Number kilomet res of roads to be complet ed	8 kilomet res of roads were upgrade from gravel tire road 2012/2 013	To complete 27 kilometres of roads for planned projects	110,000, 000	Drafting specificatio n, Tendering and appointmen t of service provider	35% construction of roads and storm-water projects	80% constructi on of roads and storm- water projects	100% constructi on of roads and storm- water projects	-	Directo r and Road Manag er
	Provisi on of free basic electric ity		Service deliver y	Provision of free basic electricity	Number of household s to be supplied with FBE and quarterly reports	Number of houses holds provide d with FBE	Provide d 43000 FBE in 2012/1 4	To supply 43000 household s with FBE and submissio n of 4 reports	R17,000, 000	To supply 43000 households with FBE and submission of report	To supply 43000 households with FBE and submission of report	To supply 43000 household s with FBE and submissio n of report	To supply 43000 household s with FBE and submissio n of report		Directo r and Eskom





Vote	KPA/p rojects	Wei ght	Perspe ctive	Objective	KPI	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabl er	Accou ntabili ty
	Install ation of High mast lights		Service deliver y	Provisioni ng of electricity	50 High mast lights to be construct ed	Number of Highma st light complet ed	50 High mass not achieve d	Construct 50 high mast lights	R11,500, 000	Drafting specificatio n, Tendering and appointmen t of service provider	35% construction of high mast light project	80% constructi on of high mast light project	100% constructi on of high mast light project		Directo r
	Electrif y househ olds for Munici pal project s		Service deliver y	Provisioni ng of electricity	Number of houses to be electrified	Number of electrifi ed house holds	129237 househo lds electrifi ed	1200 household s to be electrified	R14,700, 000	Drafting specificatio n, Tendering and appointmen t of service provider	35% construction of Electrification projects	80% constructi on of Electrifica tion projects	100% constructi on of Electrifica tion projects		Directo r and Electric ians



Vote	KPA/p	Wei	Perspe	Objective	КРІ	Measure	Baseline	Annual	Total	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabl er	Accou ntabili ty
	rojects	ght	ctive	,		ments		target	Budget	Projected	Projected	Projected	Projected		
	Electrif y househ olds for Eskom project s		Service deliver y	Provisioni ng of electricity	Number of houses to be electrified	Number of electrifi ed househo lds	129237 househo lds electrifi ed	705 household s to be electrified	-	35% Constructio n of Electrificati on projects	80% Construction of Electrification projects	100% Constructi on of Electrifica tion projects	100% Complete	-	Directo r and Eskom
	Compli ance W.R.T Electrif ication progra mme		Service deliver y	Complianc e with the conditions of the grant (INEG from DoE)	Number of reports to be submitted as per the condition S	Availabi lity of reports	-	12 Reports to be submitted	-	3 Reports	3 Reports	3 Reports	3 Reports	-	Directo r Technic al Service S



Vote	KPA/p	Wei	Perspe	Objective	КРІ	Measure	Baseline	Annual	Total	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabl er	Accou ntabili ty
	rojects	ght	ctive			ments		target	Budget	Projected	Projected	Projected	Projected		
	Monito ring 860 PHP (CRDP) 2013/ 14		Service Deliver y	Provisioni ng of adequate and sustainabl e human shelter	Number of PHP to be monitore d	Number of PHP availabl e	860 CRDP to be complet ed by 31 March 2014 (ward 1,2,3,4,5 ,6,23,24, 25,26,2 7 & 35)	860 CRDP to be completed by 31 March 2014 (ward 1,2,3,4,5,6 ,23,24,25, 26,27,& 35)	-	25%	50%	75%	100%	Depar tment of Hum man Settle ment (Provi nce)	Directo r and Manag er Housin g
	Disaste r Houses (2012/ 13)		Service Deliver y	Provision of adequate and sustainabl e disaster houses	Provision of 499 disaster housing	Disaster houses	-	To complete 499 Disaster units		25% constructio n progress	50% Construction progress	50% Constructi on progress	50% Constructi on progress	Depar tment of Hum man Settle ment (Provi nce)	Directo r and Manag er Housin g



Vote	KPA/p rojects	Wei ght	Perspe ctive	Objective	KPI	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabl er	Accou ntabili ty
	Mainte nance of Munici pal Buildin gs		Service Deliver y	Provision of adequate, sustainabl e, healthy and safety facilities to be in good working environme nt	Refurbish ment of Municipal Buildings to comply with NBR Act 103 of 1977 and OHS Act 85 of 1993 and applicable regulation S.	Number of improve d municip al building	De- graded Municip al Building s	6 Municipal Buildings Refurbishe d	R5.5m	Refurbishm ent of Toilets facilities in Head Office Sealing of a leaking roof for Shatale regional offices	Supply and installation of Palisade Fence and motor gate at shatale regional office Supply and installation of Palisade Fence and motor gate at Agincourt regional office	Constructi on of market stalls at Ximhung we Taxi Rank Sealing of a leaking roof for former Bohlabela offices	-	SCM	Directo r Technic al Service s



Vote	KPA/p rojects	Wei ght	Perspe ctive	Objective	KPI	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabl er	Accou ntabili ty
	Constr uction of Change Rooms and ablutio n blocks for Munici pal Region al Offices		Service Deliver y	Provision of adequate, sustainabl e, healthy and safety facilities to be in good working environme nt	Constructi on of Change Rooms and Ablution blocks to comply with NBR Act 103 of 1977 and OHS Act 85 of 1993 and applicable regulation s.	Number of ablution facilities	Shortag e of ablution facilities	Complete 10 ablution facilities	R5.8m	2 Ablution facilities for Thulamahas he and Hluvukani regions	3 Ablution facilities for Acornhoek, Casteel and Shatale	3 Ablution facilities for Dwarsloo p, Agincort and Maviljan	2 Ablution facilities for Marite and Lilydate	SCM	Directo r Technic al Service S



Vote	KPA/p rojects	Wei ght	Perspe ctive	Objective	КРІ	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabl er	Accou ntabili ty
	Mainte nance of Munici pal Comm unity Hall		Service Deliver y	Environme ntally friendly and appropriat e hygienic standards.	Refurbish ment of Municipal Communit y Halls to comply with NBR Act 103 of 1977 and OHS Act 85 1993 and applicable regulation S.	Conduci ve Commu nity halls	De- graded commu nity hall	4 Communit y Hall Refurbishe d	R 4.9m	-	Renovation of Marite Community Hall Renovation of Mkhuhlu Community hall including a construction of a guard house	Renovatio n of Lilydale Communit y Hall	Renovatio n of Ludlow Communit y Hall	SCM	Directo r Technic al Service S

3.2 PERFORMANCE PLAN WATER SERVICES

Vo	КРА	Wei	Pers pecti	Objective	КРІ	Measur	Baseline	Annual	Total Budget	Quarter 1	Quarter 2	Quarte r 3	Quarte r 4	Enab	Account
te	MA	ght	ve	objective	KI I	ement	Dascinic	target		Projected	Projected	Project ed	Project ion	ler	ability
	Water Provisi on Provide potable water to villages	15%	Servi ce deliv ery	Provision of portable water and sanitatio n	Number of projects to be complete d in the financial year.	Complet ed projects	Completio n of funded scope of 10 projects	Completion of funded scope of 34 projects covering 33 150 households	121 791 953.18	Drafting specification, Tendering and appointment of service providers	35% construction of water reticulation project	80% constr uction of water reticul ation project	100% constr uction of water reticul ation project	SCM	Director Technical Services
	Sanitati on		Servi ce deliv ery	Environm entally friendly and appropri ate hygienic standards	Number of WWTW projects. Two WWTW are under construct ion. (Improve d WWTW	Most WWTW are overloade d and there is a need to extend reticulatio n network as well.	3 WWTW projects (,Dwarsloop , Thulamahas he and Maviljan)	85 000 000.00	15% construction Waste Water Treatment Works project	35% construction Waste Water Treatment Works project	70% constr uction Waste Water Treatm ent Works project	100% constr uction Waste Water Treatm ent Works project	SCM	Director Technical Services



Vo te	КРА	Wei ght	Pers pecti ve	Objective	KPI	Measur ement	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarte r 3 Project ed	Quarte r 4 Project ion	Enab ler	Account ability
	Reporti ng		Servi ce deliv ery	Preparati on of reports	Number of Progress reports. Number of DWA reports (O&M) and refurbish ment are submitte d before the 10 th of every month.	Availabi lity of reports	The directorat e prepares portfolio reports MIG, DWA, Reports monthly.	Submission of 12 reports to council and DWA and Treasury (PMU reports)	N/A	Three MIG,DWA Reports	Three MIG,DWA Reports and council reports	Three MIG,D WA Report s and council reports	Three MIG,D WA Report s and council reports		Director Technical Services

3.3 PROJECT MANAGEMENT

Vot e	КРА	Perspecti ve	Objective	KPI	Measuremen ts	Baselin e	Annual target	Total Budget	Quarter 1 Projecte d	Quarter 2 Projecte d	Quarter 3 Projecte d	Quarter 4 Projectio n	Enable r	Accountabi lity
	Municipal Infrastruct ure Grant	Service delivery	Complianc e with the conditions of the grant (MIG)	Number of reports submitte d as per the condition s	Number of submitted reports	Report submitt ed to treasur y on quarterl y basis	12 Reports to be submitte d	N/A	3 Reports	3 Reports	3 Reports	3 Reports	Budget & Treasur y Office	Director Technical Services
	Financial Manageme nt	Service delivery	Provision of basic infrastruct ure funding	% MIG expendit ure	No reversal of MIG fund	45%	100%	317,000,000	20%	50%	75%	100%	Budget & Treasur y Office	Director Technical Services

3.4 CAPITAL WORKS PLAN

Vot e	KPA/ Project	Perspecti ve	Objecti ve	КРІ	Measureme nts	Baseli ne	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projecte	Quarter 4 Projectio	Enable r	Accounta bility
	,						Ū		Fiojecteu	Filletteu	d	n		Ĵ
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Upgradin g of Thulamah ashe Internal Streets - Phase 2	Upgraded Street	Gravel street s	100 % Project completio ns of 1 km	5,000,000	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Upgradin g of Thulamah ashe Internal Streets - Phase 3	Upgraded Street	Gravel street s	100 % Project completio ns of 1,8 km	9,000,000	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical

Vot	KPA/	Perspecti	Objecti	KPI	Measureme	Baseli	Annual	Total Budget	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enable	Accounta
e	Project	ve	ve		nts	ne	target		Projected	Projected	Projecte d	Projectio n	r	bility
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Tarring of Dwaarslo op Internal Streets - Phase 3A	Upgraded Street	Gravel street s	100 % Project completio ns of 1 km	5,000,000	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Tarring of Dwaarslo op Internal Streets - Phase 3B	Upgraded Street	Gravel street s	100 % Project completio ns of 1 km	5,000,000	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Paving of Shatale Internal Streets - Phase 4 &5)	Upgraded Street	Gravel street s	100 % Project completio ns of 2 km	10,000,00 0	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical



Vot	KPA/	Perspecti	Objecti	КРІ	Measureme	Baseli	Annual	Total Budget	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enable	Accounta
e	Project	ve	ve		nts	ne	target		Projected	Projected	Projecte d	Projectio n	r	bility
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Paving of Maviljan Internal Streets - Phase 2	Upgraded Street	Gravel street s	100 % Project completio ns of 2 km	10,000,00 0	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Paving of Mkhuhlu streets - Phase 3B1	Upgraded Street	Gravel street s	100 % Project completio ns of 1 km	5,000,000	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Paving of Malubane (Mkhuhlu) streets - Phase 3B2	Upgraded Street	Gravel street s	100 % Project completio ns of 1 km	5,000,000	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical



Vot e	KPA/ Project	Perspecti ve	Objecti ve	КРІ	Measureme nts	Baseli ne	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projecte	Quarter 4 Projectio	Enable r	Accounta bility
							100.0/		Pi l	0.00	d	n		
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Upgrading of access roads and fencing of cemeteries in Dwarsloop	Upgraded roads	Gravel access	100 % Project completio ns of 500 meters of roads and fencing	6,238,080	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Upgrading of access roads and fencing of cemeteries in Shatale	Upgraded roads	Gravel access	100 % Project completio ns of 500 meters of roads and fencing	6,238,080	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical

Vot	КРА/	Perspecti	Objecti	КРІ	Measureme	Baseli	Annual	Total Budget	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enable	Accounta
e	Project	ve	ve		nts	ne	target		Projected	Projected	Projecte d	Projectio n	r	bility
	Constructi on of roads	Service delivery	Provid e safe and accessi ble roads and bridges	Upgrading of access roads and fencing of cemeteries in Thulamaha she	Upgraded roads	Gravel access	100 % Project completio ns of 500 meters of roads and fencing	6,238,080	Bid specification, Tender advert, Bid Evaluation and award	35% construction progress	70% construct ion progress	100% complete	SCM	Director Technical
	Constructi on of roads	service delivery	provid e safe and accessi ble roads and bridges	upgrading of roads from Cork via Ronaldsey to Kildare	upgraded streets	gravel roads	60% constructi on progress	30,000,00 0	appointment of a contractor	25 % construction	40% construct ion	60% construct ion	SCM	Director Technical

3.5 WATER PROVISIONING

Vote	КРА	Perspective	Objective	КРІ	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projection	Enabler	Accountabil ity
	Sanitation	Service delivery	Environm entally friendly and appropria te hygienic standards	Refurbishment and Upgrading of Thumahashe WWTW	Upgraded and refurbish ed WWTW	Aged and overloade d infrastruc ture	Project complete	30,000, 000	15% constructio n	30% constructi on	50% constructio n	67% constructio n	SCM	Director Technical
	Sanitation	Service delivery	Environm entally friendly and appropria te hygienic standards	Refurbishment and Upgrading of Dwaarsloop WWTW	Upgraded WWTW	Insufficie nt waste water treatment works	Project complete	25,000, 000	15% constructio n	30% constructi on	50% constructio n	67% constructio n	SCM	Director Technical

Vote	КРА	Perspective	Objective	КРІ	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projection	Enabler	Accountabil ity
	Sanitation	Service delivery	Environm entally friendly and appropria te hygienic standards	Refurbishment and Upgrading of Maviljan WWTW	Upgraded WWTW	Insufficie nt waste water treatment works	Project complete	30,000, 000	15% constructio n	30% constructi on	50% constructio n	67% constructio n	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Acornhoek bulk line: Craigeburn Rooiboklaagte Branch- Phase 3	Better water provision	Insufficie nt bulk water supply	Project complete	2 500 000	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Marite bulk main – Phase 3	Better water provision	Insufficie nt bulk water supply	Project complete	4 000 000	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical



Vote	KPA	Perspective	Objective	KPI	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projection	Enabler	Accountabil ity
	Water supply	Service delivery	Provision of water	Bulk water Supply in New Forest	Better water provision	Insufficie nt bulk water supply	Project complete	3 000 000	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Bulk Water Supply to Hluvukani Phase 2	Better water provision	Insufficie nt bulk water supply	Project complete	15 000 000	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Bulk water Supply in Shatale and Orinico	Better water provision	Insufficie nt bulk water supply	Project complete	6 000 000	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical

Vote	КРА	Perspective	Objective	КРІ	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projection	Enabler	Accountabil ity
	Water supply	Service delivery	Provision of water	Bulk water Supply to Belfast, Lillydale, Justicia	Better water provision	Insufficie nt bulk water supply	Project complete	13 500 000	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Bulk water Supply in Agincourt and Areah	Better water provision	Insufficie nt bulk water supply	Project complete	10 000 000	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Provision of water Reticulation pipeline 7.5km for Violentbank A	Better water provision	Insufficie nt water reticulati on	Project complete	1,900,0 00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical



Vote	КРА	Perspective	Objective	KPI	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projection	Enabler	Accountabil ity
	Water supply	Service delivery	Provision of water	Provision of water Reticulation pipeline 10km and 400kl reservoir for Allandale B	Better water provision	Insufficie nt water reticulati on	Project complete	3,100,0 00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Provision of water Reticulation pipeline 15km for Rooiboklaagte	Better water provision	Insufficie nt water reticulati on	Project complete	3,300,0 00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Provision of water Reticulation pipeline 25km for A Marite (Carlton)	Better water provision	Insufficie nt water reticulati on	Project complete	2,200,0 00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical



Vote	КРА	Perspective	Objective	КРІ	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projection	Enabler	Accountabil ity
	Water supply	Service delivery	Provision of water	Provision of water Reticulation pipeline 32km for Saselani	Better water provision	Insufficie nt water reticulati on	Project complete	5,900,0 00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Provision of water Reticulation pipeline 22km and 1.5ML reservoir for Kumani	Better water provision	Insufficie nt water reticulati on	Project complete	6,600,0 00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Water supply	Service delivery	Provision of water	Dwarsloop connection	Better water provision	Insufficie nt water reticulati on	Project complete	2,500,0 00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical



Vote	КРА	Perspective	Objective	КРІ	Measure ments	Baseline	Annual target	Total Budget	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projection	Enabler	Accountabil ity
	Water supply	Service delivery	Water Master Plan	Development of Water Master Plan	Better water provision	Planning	Project complete	2,000,0 00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical
	Public Facilities	Service delivery	Provision of sport facility	Provision of Acornhoek, Green valley sport facility	Improved public facilities	No sport facility in the area	Project complete	7,291,5 00.00	Bid specificatio n, Tender advert, Bid Evaluation and award	35% constructi on progress	70% constructio n progress	100% complete	SCM	Director Technical

4. MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

4.1.1 PERFORMANCE PLAN FINANCE

KPA Main Area	Sub Area	Weight	Objectiv	КРІ	Measure ment	Baseline	Annual	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account
			e		ment		Target	Projected	Projected	Projected	Projected		able
Revenue Managemen t	Billing	25%	Tariff setting and correct Valuation of propertie S	Using the correct rate and tariff to levy taxes	Availabili ty of tariff structure	Current tariffs do not address cost recovery	Review Tariff structure to address cost recovery by Dec 2013 and implement	Gather consumer statistics to be used to set tariffs	Set corrects tariffs, seek council approval and promulgate new tariffs as part of a financial recovery plan.	Implementati on of new tariffs	Implementati on of new tariffs	Reliable informatio n on Costing or services rendered as well as an up to date valuation roll.	CFO, Manager Income



KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
			e		mont		Target	Projected	Projected	Projected	Projected		abie
			Accurate billing	Correctly bill customers for relevant services received and consumed	Accurate billing statemen t	Billing not entirely accurate	Bill on all services and to all consumers accurately	To link all accounts to correct services received by customers	To link all accounts to correct services by received customers	To link all accounts to correct services received by customers	To link all accounts to correct services received by customers	Accurate and reliable data on services provided loaded into pastel	CFO, Manager Income
	Revenue collection		To ensure monies owed to the municipal ity are collected in full	Reduced debtor ageing period as well as low level of bad debts.	Improved revenue	Revenue collection is below 25%	To increase revenue collection by 40% at year end	10% increase on current collection	10% increase on collection for quarter 1.	10%increase on quarter1 and 2 collection	Attainment of the overall 40% annual target	Visible services delivery as people want to pay for services received	CFO, Manager Income
	Credit control		To ensure monies owed by default customers are recovered in full	Reduce levels of debts written off	Availabili ty of age analysis report	Credit control measures not enforced	To recover the maximum possible of debts that has aged beyond 60 days	Reduced ageing of debts a maximum of 60 days.	A credit control policy to give effect to the application of credit control	CFO, Manager Income			



KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
			e		mont		Target	Projected	Projected	Projected	Projected		abie
												measures	
	Compliance and reporting		To ensure that revenue collected is reported on time and in full so as to assist in decision Preparati on of monthly and quarterly reports	On time revenue reports per services type and per region	Availabili ty of monthly and quarterly reports	Reporting not done on the actual due date	Generate all internal and external reports on time	All monthly and quarterly reports to be done on time	Connectivi ty to the system to always be available	CFO Manager Income IT			

KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
			C					Projected	Projected	Projected	Projected		ubic
EXPENDI TURE MANAGE MENT	Compliance		To ensure that spending is within budget	Submit monthly expenditure reports to directorates and Quarterly to MM together with Sec 66 reports	Availabili ty reports	No expenditure and Sec.66 reports submitted to MM	Prepare annual expenditure report	Submit report by Sep.2013	Submit report by Jan 2013	Submit report by April 2014	Submit report by July 2014		
	Creditors (Sundry & Projects)		To keep running costs as low as possible	Prepare monthly Cash flow projections	No Overpay ments	No control over payments to creditors	Payments should be within projections to avoid over spending.	Monthly	Monthly	Monthly	Monthly		



KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabler	Account able
Main Expenditure Managemen t Continued			Improve filling of current document ation Create interface between Pastel & System	Filling for documentatio ns should be done Monthly Create link between the two systems to avoid human error	Systems alignmen t	No control over document filling Document for projects are captured twice.	All documents for the current year should be filed and made available Ensure that all payments, retention and surety are the same on both systems	Monthly Ensure that all payments, retention and surety are the same on both systems	Monthly	Monthly	Monthly		
	Payroll		Process salary within the timeframe	Payments of salaries processed	Salary records	No control over payment of salaries	Payment of salary by 25 th day each month except if it falls on weekends	Create monthly cut- off dates for submission of payroll information					



KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
								Projected	Projected	Projected	Projected		
						Journals are passed manually from payday to pastel	Create interface between Payday and Pastel Systems	Create a link between the two systems to avoid human error	Test and correct short coming of the interface				
SCM	Complia nce with relevant procure ment manage ment legislati ve frame work and regulati ons	To develop, draft formulate and review policies and procedure manuals	Number of policies and procedure s and manuals in place	Reviewed SCM policy and procedure manuals	Reviewed SCM policies	SCM management policies and procedure manuals Reviewed in 2011/12	Implementation, report and evaluate reviewed policies and procedures manuals	Implementati on, report and evaluate reviewed policies and procedures manuals	Number of policies and procedures and manuals in place	Implementati on, report and evaluate reviewed policies and procedures manuals	Implementati on, report and evaluate reviewed policies and procedures manuals		CFO & SCM Manager
	Purchas es and inventor y manage ment	To produce goods and services in an efficient, effective	Procurem ent plan	Commodities to be procured on term contract are received from end user	Availabili ty of procure ment plan	Submission of demand and procuremen t plan by July 2013 report on	Develop, implement and monitor the procurement plan	Review, implement and monitor the procurement plan	Implementati on of procurement plan	Review, implement and monitor the procurement plan	Review, implement and monitor the procurement plan	Support from other directorate S	CFO

KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
							0	Projected	Projected	Projected	Projected		
		and economic		directorates		implementat ion of the plan							
Supplier s database		To promote the governme nt socioecon omic objectives through procurem ents such as Black economic empower ment,	Updates suppliers database Implemen ted PPPFA regulation	Annual invitation of prospective suppliers to updates the database, PPPFA regulations is implemented	Availabili ty of reports	Quarterly reports for update of the supplier to updated of the supplier database and ongoing implementat ion of the PPPFA is implemente d	Update supplier database and implementation the PPPFA regulations	Update supplier database and implementati on the PPPFA regulations	2 report for updated suppliers database	Update supplier database and implementati on the PPPFA regulations	Update supplier database and implementati on the PPPFA regulations	Support from other directorate	



KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabler	Account able
Risk Manage ment		SMMes and PPPFA To establish and maintain appropria te systems, policies and procedure s to ensure effective and efficient risk managem ent, internal control and resources	Risk Manag ement	Develop and implement the risk plan	Availabili ty of finance risk plan	To establish and maintain appropriate systems, policies and procedures to ensure effective and efficient risk management , internal control and resources management	Risk Management		To establish and maintain appropriate systems, policies and procedures to ensure effective and efficient risk management, internal control and resources management	Risk Managem ent		To establish and maintain appropriat e systems, policies and procedure s to ensure effective and efficient risk manageme nt, internal control and resources manageme nt	Risk Manag ement

KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
								Projected	Projected	Projected	Projected		
		managem ent											
Budget	Budget Management , reporting & control		100% Credible & Realistic Budget	Budget aligned to IDP	Availabili ty of budget plan	100% Alignment No project plan, no budget	100% Budget aligned to IDP	Budget implementati on & monitoring	Budget implementati on & monitoring	Budget implementati on & monitoring	Budget implementati on & monitoring		CFO & Budget Manager
			Budget preparati ons Credible Budget adjustme nt based	Budget review aligned to IDP	Adopted budget	100% Implementat ion	Budget review in January 2014 Draft budget 2014/15 approvals by 31 March 2014	Budget implementati on & monitoring	Budget adjustment Preparations Inputs from directorates	Budget review by January 20 th Report to relevant treasury	Draft budget submissions to treasury Final budget preparation for 2014/15 & approval		
			on 6 months performa nce				Final budget 2014/15 approvals by 30			Draft budget preparation for 2014/15 FY	by the 30 th of May 2014		

KPA Main Area	Sub Area	Weight	Objectiv e	КРІ	Measure ment	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabler	Account able
							May 2014			Draft budget adoption by the 30 th of			
			Budgeting managem ent	Management of budget variances	No over expendit ure	Full budget control & monitoring	Monitoring of expenditure against budget	Monitoring of expenditure against budget: Monthly & quarterly reporting to relevant stakeholders	Monitoring of expenditure against budget: Monthly, quarterly & Half yearly reporting to relevant stakeholder	March 2014 Monitoring of expenditure against budget: Monthly & quarterly reporting to relevant stakeholder	Monitoring of expenditure against budget: Monthly & quarterly reporting to relevant stakeholder		
			Financial System: Timely availabilit y of budgetary informati on to	Readily access to accurate budgetary information	Improved Financial managem ent	Partial utilisation of budget modules on PASTEL Financial System	Full utilisation of budget modules on PASTEL Financial System. Monthly financial reports from system	Full utilisation of budget modules on PASTEL Financial System. Monthly financial	Full utilisation of budget modules on PASTEL Financial System. Monthly financial	Full utilisation of budget modules on PASTEL Financial System. Monthly financial	Full utilisation of budget modules on PASTEL Financial System. Monthly financial		



KPA Main Area	Sub Area	Weight	Objectiv	КРІ	Measure ment	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
			e		ment		Taiget	Projected	Projected	Projected	Projected		able
			users					reports from system	reports from system	reports from system	reports from system		

4.1.2 SDBIP FINANCE

			Quarte	er 1	Quart	ær 2	Quart	er 3	Quarte	er 4
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Bad debts provision	92 000 000							92 000 000	
	Data cleansing	2000 000	250 000		650 000		750 000		350 000	
	Equipment IT	1 000 000	250 000		250 000		250 000		250 000	
	Implementation of Pastel System	2 000 000	500 000		500 000		500 000		500 000	



			Quarte	er 1	Quart	ter 2	Quart	er 3	Quarte	r 4
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Audit Fees	1 662 000			200 000		1000 000		462 000	
	Bank Charges	345 000	85 000		85 000		85 000		85 000	
	Software Licensing Fees	750 000	150 000		250 000		150 000		200 000	
	Devolution of Property Rates Fund	21 416 000			7 000 000		7 000 000		7 416 000	



			Quarte	er 1	Quart	er 2	Quart	er 3	Quarte	er 4
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
	Property Valuation Roll	2 000 000	500 000		500 000		500 000		500 000	
	ICT Infrastructure & Maintenance	1 100 000	250 000		250 000		350 000		250 000	

KPA V	Weight	Persp ective	Objective	КРІ	Measureme nts	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
		ecuve			its			Projected	Projected	Projected	Projected		able
Internal Audit policy developm ent and review	5%	Interna l perspec tive	To ensure that all relevant policy documents are developed and reviewed timeously for the proper running of IA.	Reviewed IA charter, IA policy, AC charter & IA manual approved by the AC & Council	Availability of Charter plans and manuals	The IA charter, IA policy, AC charter & the IA manual are in place	Review the Internal Audit charter, Audit committee charter, Internal Audit policy & the internal audit manual.	Review the Internal Audit charter, Audit committee charter, Internal Audit policy & the internal audit manual					Municipal Manager and Manager Internal Audit
Strategic plan & annual plan		Interna l perspec tive	Ensure that the three year strategic plan and the 2013/2014 annual plan is developed	2013/201 4 annual plan and three year strategic plan approved by the AC and Council	Availability of plan	Approved three year rolling strategic plan and 2013/2014 in place	Develop the three year rolling strategic plan and 2013/2014 audit plan	Develop the three year rolling strategic plan and 2013/2014 audit plan					

4.1.3 PERFORMANCE PLAN INTERNAL AUDIT

КРА	Weight	Persp ective	Objective	КРІ	Measureme nts	Baseline	Annual Target	Quarter 1 Projected	Quarter 2 Projected	Quarter 3 Projected	Quarter 4 Projected	Enabler	Account able
Implemen tation of the internal audit plan		Interna l perspec tive	Ensure that all planned audit assignment s are performed	Audit reports	Availability of reports	The 2013/2014 annual Audit plan has been approved	Issue audit reports for the following areas:	Cost recovery Strategic Direction	Disaster Management Transversal Affairs Expenditure Management MFMA compliance	Occupational Health and Safety Fleet Management Water Environment al management	Assets Management Sanitation Electricity (FBE) Economic Development		
Follow up reviews on previous queries raised		Interna l perspec tive	Ensure that manageme nt addresses weaknesse s raised by the AG & IA	Submitted reports to managem ent, the Audit Committe e and Council on a quarterly	Number of reports	All previously raised internal audit and AG queries captured in the action log	Issue follow up reports and updated action log of the following reviews:	Governance, values and ethics AG(Action Log)	Supply Chain Management Communication	PMU	IT Security, Infrastructur e and Architecture		



КРА	Weight	Persp ective	Objective	KPI	Measureme nts	Baseline	Annual Target	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Enabler	Account able
		cenve						Projected	Projected	Projected	Projected		abic
				basis									
Perform Performa nce managem ent		Interna l perspec tive	To ensure that the Municipalit y's performan ce manageme nt system is audited as required by the MSA & Performan ce regulations	Reports at the end of each quarter on the status of internal control with regards the performa nce managem ent system	Performanc e improveme nts	Performanc e managemen t system in place	Conduct performanc e audit three times a year and produce three audit reports.	Perform an audit on alignment of Budget/IDP/S DBIP	2 nd quarter performance management	3 rd quarter performance management	4 th quarter performance management		

4.1.4 SDBIP INTERNAL AUDIT

			Quarte	er 1	Quart	er 2	Quart	er 3	Quarte	er 4
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
004/044/0475	Audit Committee Allowance	200 000.00	50 000.00		50 000.00		50 000.00		50 000.00	

5. GOOD GOVERNANCE AND PUBLIC PARTICIPATIOND

5.1 MUNICIPAL MANAGER/ ADMINISTRATOR

КРА	Wei	Objective	Perspectiv	KPI	Measurement	Baseline	Annual target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
	ght		e					Projected	Projected	Projected	Projected
SDBIP Report Performance agreement	15%	Ensure compliance	External perspectiv e	Approval of SDBIP within 28 days after the approval of budget and submission of Report to both LG and Council	Availability of SDBIP	SDBIP 2012/2013 Developed and adopted on time	Develop/ approval of the SDBIP within time frame. Submission of 4 reports	Approval of SDBIP 1quartely report and submit to Council and COGTA	1quartely report and submit to Council and COGTA	1quartely report and submit to Council and COGTA	1quartely report and submit to Council and COGTA
							SDBIP aligned to the Municipal Budget	SDBIP aligned to the Municipal Budget			

КРА	Wei	Objective	Perspectiv	KPI	Measurement	Baseline	Annual target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
	ght		e					Projected	Projected	Projected	Projected
Annual report							Monitor the consolidation of the Annual Report 2012/2013 and ensure adoption by January 2014	Monitor the consolidation of the Annual Report	Monitor the consolidation of the Annual Report 2012/13	Adoption of the Annual report by January 2014	
				Continuous improveme nt on performanc e Managemen t system	Availability of reports	Reports not approved	Monitor and review performance and submit 4 reports	Monitor and review performance and submit 1 reports	Monitor and review performance and submit 1 reports	Monitor and review performance and submit 1 reports	1 report

K PA	Wei ght	Objective	Perspectiv e	KPI	Measurement	Baseline	Annual target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
	gnt		e								
								Projected	Projected	Projected	Projected
Performance agreement		Ensure compliance	External perspectiv e	Signing of agreement submission of Report to both LG and Council	Availability of performance agreements	Performance agreement 2012/13 developed and signed by directors on time	Development of 7 Performance agreements and signed by all S56 employees by July 2013	Development of Performance agreement and signing. Forward for Council consideration and approval of PA changes	Publicising Performance agreement on the website	-	-
IDP processes		Support organisatio n plan	External perspectiv e	Develop public participatio n strategy	Adopted IDP	IDP program in place. CIP, Financial plan, disaster plan and LED strategy and public participation strategy not in place	Implement the Public participation strategy and communication strategy		Fully implementati on of the public participation strategy	Fully implementati on of the public participation strategy	fully implementati on of the public participation strategy

K PA	Wei ght	Objective	Perspectiv e	КРІ	Measurement	Baseline	Annual target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
								Projected	Projected	Projected	Projected
				Alignment of strategic documents	Compliance of strategic documents	IDP and SDBIP aligned	Ensure alignment of IDP with organisational structure and filling of IDP posts by December 2013	Monitor the implementati on of IDP	Monitor the implementati on of IDP	Monitor the implementati on of IDP	Monitor the implementati on of IDP
Communicati on		Ensure legislative complianc e with Regard to communic ation.	External perspectiv e	Complian ce	Proper communicatio n	Development of Internet and website management policy place	Full Implementation of Internet and website management policy by December 2013.		Implementati on of Internet and website management policy by December201 3.		
						Communication strategy adopted April 2011	Review of the communication strategy and policy by March 2014		Review of the communicat ion strategy and policy by March 2014		

K PA	Wei ght	Objective	Perspectiv e	КРІ	Measurement	Baseline	Annual target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
								Projected	Projected	Projected	Projected
Customer care		Customer satisfactor y	External perspectiv e	Complianc e	Community comments	Customer care steering committee has been established by December 2011	Ensure functionality customer care steering committees on quarterly basis	Quarterly meeting	Quarterly meeting	Quarterly meeting	Quarterly meeting
						Email address has been created in 2010/2011	Frequent response to community inputs, submission of quarterly reports to management	Frequent response to community inputs	submission of quarterly reports to management	Frequent response to community inputs	submission of quarterly reports to management

K PA	Wei ght	Objective	Perspectiv e	КРІ	Measurement	Baseline	Annual target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
								Projected	Projected	Projected	Projected
Risk management		Risk assessment on both strategic and operation assessment	External perspectiv e	Adherence and compliance on risk relevant legislations	Improved Performance.	60% compliance in 2011/12 F/Y. Risk register developed by sections	Full Compliance and implementation of the actions on risk registers. 4Quarterly report	Implementati on of the actions on risk registers. Quarterly report	Quarterly report	Quarterly report	Quarterly report
							Monitor the development of risks plans by July 2013 and monitor implementation of Departmental Risk Management Plan by June 2013	Monitor the development by July 2013			Monitor implementati on of Departmental Risk Management Plan
		Aligning risk managemen t with objective at all level in the municipalit y	External perspectiv e	Achievemen t of objective	Risk plan	60% alignment of Risk Management plan with performance objectives	Full alignment of performance objective by December 2013	20% Alignment	20% Alignment		

K PA	Wei ght	Objective	Perspectiv e	КРІ	Measurement	Baseline	Annual target	Quarter 1	Quarter 2	Quarter 3	Quarter 4
								Projected	Projected	Projected	Projected
		Full functioning of the unit and accurate reporting		Effective and Efficient functioning risk managemen t unit		Risk management unit in place. Only 1 person appointed (Manager)	Appointment of 2 risk employees as per organogram by December 2013		2 Extra employees under the unit		
Council resolution		To ensure organisatio nal compliance in respect of policies and procedures		Number of meetings and Implement ation of council resolution and compliance	Organisationa l control	Councillors are meeting	4 MAYCO and Council sitting and Implementation of council resolution and compliance	Mayoral Committee sittings	Mayoral Committee sittings	Mayoral committee sittings	Mayoral committee sittings
Financial management		Apply relevant financial legislative	Internal perspectiv e	Ensure compliance	Financial controls	Expenditure at the end of financial year	Implement the procurement policy of the municipality. Comply with the MFMA.	All projects are done through the SCM process	Apply SCM in all projects through the Financial year	Full compliance to SCM process	



5.2 SDBIP MUNICIPAL MANAGER

			Quarte	r 1	Quart	er 2	Quart	ær 3	Quarte	er 4
Vote No	Description	Total Budget	Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
008/044/0385	Official functions	0	0		0		0		0	
088/044/0392	Refreshments	200,000.00	75,000.00		25,000.00		75,000.00		25,000.00	
088/044/0400	Special services	200,000.00	50,000.00		100,000.00		25,000.00		25,000.00	
	PMS Automation	0	0		0		0		0	

Vote No	Description	Total Budget	Quarter 1		Quarter 2		Quarter 3		Quarter 4	
			Projected	Actual	Projected	Actual	Projected	Actual	Projected	Actual
088/044/0466	Risk management	200,000.00	25,000.00		75,000.00		75,000.00		25,000.00	
088/044/0406	Communication	950,000.00	1 374 00.00		2 376 00.00		3 075 00.00			

5.3 CONCLUSION

The purpose of this Service Delivery Budget Implementation Plan is to make possible
for the relevant stakeholder groups to evaluate progress made by the municipality
towards achieving its vision and mission. This plan serves key element of aligning IDP
and budget in terms of service delivery KPA and other related KPA.
The challenge is to ensure accurate planning and submission of accurate data which
will make it possible for the PMS Unit to consolidate the plan against the five Key
Performance Areas.
Regardless of this it is anticipate that this plan does justice to the situation on the
ground and that it achieves what it purport to achieve.

5.4 RECOMMENDATION FROM THE ACCOUNTING OFFICER

TITLE	COMMENTS	SIGNATURE	DATE
ADMINISTRATOR			